



Photo courtesy of U.S. Department of Defense, taken by Army Spc. Vincent Levelev

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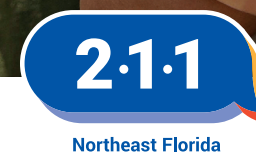


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Photo courtesy of U.S. Department of Defense, taken by Navy Petty Officer 1st Class Cameron



SERVING THOSE WHO SERVED US

AMPLIFY GOOD





Photo courtesy of U.S. Department of Defense; taken by Marine Corps Cpl. Brandon Aultman

More than 350,000 active duty military, Veterans and their families call Northeast Florida home, but many struggle with the transition to civilian life and the challenges of navigating a complex network of Veteran services. Mission United connects these individuals and families to the support they’ve earned and the help they need to survive – and thrive – in our community.

ABOUT MISSION UNITED

Mission United, an initiative of United Way of Northeast Florida, is designed, developed and delivered in partnership with local Veterans and organizations that serve them. Together, we’re responding to the unique needs of our Veterans and their families while making it easier for them to access available services and resources.

CONNECT

Through the United Way 211 information and referral hotline – and its dedicated Veteran care coordinators – Mission United helps Veterans and their family members connect to our community’s robust network of service providers.

COORDINATE

Mission United coordinates with our community’s Veteran-serving organizations to ensure resources are available, needs are being met and service gaps are addressed.

COLLABORATE

Mission United serves as the vehicle by which stakeholders work strategically together on innovative and measurable solutions to issues facing the Veteran community.

OUR IMPACT

Mission United serves nine counties at no cost to Veterans. Through the generous contributions of our donors, United Way has raised more than \$400,000 since launching the initiative in 2019, allowing us to hire dedicated staff and build the organizational infrastructure we need to serve those who served us.



We’ve provided critical support services to **9,586 Veterans** and their families.



We’ve made **19,454 referrals** connecting individuals to a robust network of resources and assistance.



Through Ride United, we’ve provided Veterans with **457 rides** to medical appointments, job trainings and more.

SUCCESS STORIES



Health issues caused Army Veteran **Paul*** to lose his job. He sold his vehicles and most belongings to pay medical bills and buy medications instead of paying for food and rent. Without hope and facing eviction, a United Way 211 referral to Mission United connected Paul – with his camper and beloved dog – to a donated campsite with electricity. He is now also receiving employment help, food and mental health care that will help him toward financial stability.

Grieving the loss of her retired Navy husband, **Jan*** struggled to navigate bureaucratic paperwork filled with military terms and jargon. Thanks to Mission United, Jan secured transportation through Ride United to a Veteran service officer experienced in filing for Veteran survivors benefits. Jan received expert assistance in completing the paperwork as well as aid in identifying other valuable benefits she qualified for as a military surviving spouse.



*pseudonym

Top photo courtesy of U.S. Department of Defense; taken by Senior Airman Zoie Cox